



Knowledge Translated Into Results

EDUCATION SCHEDULE-AT-A-GLANCE

JULY – DECEMBER 2019



Virtual
Online at a
specific date
and time.

Public
Offered at a
specific date
time and
location

In-House
Onsite at your
preferred location,
date and time.

COURSES		JULY	AUG	SEPT	OCT	NOV	DEC
DevOps Essentials			Kuala Lumpur (21-23)	Kuala Lumpur (25-27)			
ITIL 4 Foundation		Kuala Lumpur (15-16)	Singapore (13-14) Kuala Lumpur (21-22)		Kuala Lumpur (3-4)	Singapore (28-29)	
NEW! ITIL 4 Managing Professional (MP) Transition							Singapore (9-13)
ITIL v3 Continual Service Improvement		Kuala Lumpur (9-12)		Kuala Lumpur (3-6)			
ITIL v3 Service Operation		Kuala Lumpur (15-18)					
ITIL v3 Service Strategy		Singapore (29-1)					
Lean IT Foundation: Understanding Lean IT Principles & Objectives			Singapore (28-29)		Kuala Lumpur (7-8)		
Service Automation Foundation		Kuala Lumpur (22-23)					
Agile Scrum Foundation		Kuala Lumpur (17-18)					
Certified Agile Scrum Master & Leader			Kuala Lumpur (21-23)			Kuala Lumpur (4-6)	

COURSES AVAILABLE IN SELF-PACED ONLINE FORMAT	
Learn at your pace on your own schedule.	
Business Relationship Management Professional	DevOps Essentials
Integrated Service Management Essentials	ITIL 4 Foundation
ITIL v3 Continual Service Improvement	ITIL v3 Foundation
ITIL v3 Managing Across The Lifecycle	ITIL v3 Operational Support & Analysis
ITIL v3 Planning, Protection & Optimization	ITIL v3 Release, Control & Validation
ITIL v3 Service Design	ITIL v3 Service Offerings & Agreements
ITIL v3 Service Operation	ITIL v3 Service Strategy
ITIL v3 Service Transition	Organisational Change Management Foundation
Lean IT Foundation: Understanding Lean IT Principles & Objectives	Lean IT Kaizen: Implementing Lean IT Practices

CONFERENCES & SPECIAL EVENTS
Pink20 – 24th Annual International IT Service Management Conference & Exhibition – 16-19 February, 2020 – Bellagio, Las Vegas, NV

Bring us onsite. All of Pink's courses can be delivered at your location.
For course descriptions and more details, visit www.pinkelephant.com or call +65 3158 4294 (Singapore) / +60 3 8605 3610 (Kuala Lumpur).